phase II+®
"THE SOURCE OF QUALITY"

SHIP TO ADDRESS
21 Industrial Ave
Upper Saddle River, NJ 07458
(201) 962-7373

RETURN / REPAIR AUTHORIZATION FORM

Complete this form before returning any product to Phase II.

CUSTOMER INFORMATION

Company Name

Contact Name

Address

Phone

Date

City / State / ZIP

Contact E-Mail

RETURN TYPE

☐ Return for Credit ☐ Return for Repair / Calibration ☐ Return for Replacement

PRODUCT INFORMATION

QTY	MODEL NO.	DESCRIPTION	SERIAL NUMBER	REASON

REASON CODES

A Wrong Item Received
B Item Ordered in Error
C Item is Defective
D In Need of Repair
E In Need of Calibration
F Other - describe below

IMPORTANT

Any repair or calibration will be quoted before work is performed.

Rechargeable battery device?
Please include the battery charger.

COMMENTS / ADDITIONAL DETAILS

RETURN POLICY

All Phase II products require authorization prior to return. Authorization for application issues or demonstrations must be obtained within 10 days of receipt. Product must be returned in new condition.

A 15% restocking fee may apply. Returns after 30 days are not accepted.